

SPE/ADRC Evaluation Update

August 27, 2007

What's happened since November?

- Evaluation Workgroup Meetings
- Development of an Evaluation Model
- Selection of Methods
- Development of Tools

Evaluation Workgroup Meetings

- Stakeholder meetings to discuss:
 - Identifying the values that shape LTCC & evaluation
 - Describing the relationship between LTCC activities and outcomes
 - Setting evaluation priorities
 - Identifying appropriate methods
 - Revising evaluation instruments & procedures

Evaluation Model

- Built around the six goals of the ADRC grant
- Links the activities of the LTCC with the outputs and outcomes of those activities
- Identifies linkages between ADRC goals and outcomes identified in PA 634 & other grants
- Suggests measures of outputs and outcomes

Methods & Measurement

- LTCC Implementation
- Consumer Outcomes
- SPE Outcomes
- Partner Outcomes
- Systemic Outcomes

LTCC Implementation

Quality Management: Is the LTCC delivering services that meet the standards developed by the OLTC & its partners?

- Quality Management Workgroup
- State & Local QM Standards & Procedures
- Relationship with Evaluation Model

Consumer Outcomes

Consumer Satisfaction: Do consumers get what they want & need from the LTCC?

- Information & Assistance Interview
- Options Counseling Interview
- Service Point Data

SPE Outcomes

SPE Staff & Service: Do staff have the training and support they need to deliver services effectively?

- Staff Survey
- Training Evaluation

Partnership Outcomes

Partnerships Among Agencies Serving
Consumers with LTC Needs: Do they exist?
What form do they take?

- Network Analysis
- Partner Survey
- Leadership Survey/Focus Group

Systemic Outcomes

System Change: Has the LTC system begun to operate differently?

- State-level Indicators (Data Warehouse)
- Key Informants
- Cost Benefit Analysis
- The sum of the evaluation parts

Discussion Points

- What SPE outcomes interest you most?
- What components of the evaluation do you find most intriguing and most problematic?
- Other questions, comments, and/or concerns?